

## Booking Form - Guide TMO Seminars

Please indicate the number of places required

Novotel, Sheffield  
on Wednesday 25th November 2009

Mercure Holland House Hotel, Bristol  
on Tuesday 26th January 2010

Name of your Association: .....

or (for officers and housing professionals)

Name of your Employer: .....

Name of your Landlord: .....

Delegate Names: .....

.....

.....

Contact Address: .....

.....

Contact Phone No: .....

Email Address: .....

Any special needs or requirements? .....

.....

In making this booking we understand and agree that, with regard to free places, we will be charged £30 plus VAT per delegate who does not attend and/or cancels the booking less than 48 hours before the event.

Fax this form to 01922 746949 or email to [guide@nftmo.com](mailto:guide@nftmo.com) or post to NFTMO, c/o Burrowes Street TMO, Management Centre, Burrowes Street, Walsall, WS2 8NN.

# FREE Resident to Resident events from



Organised with the help of funds from the Government's Tenant Empowerment Programme



**NFTMO**  
The National Federation of  
Tenant Management Organisations



# Find out about Tenant Management Organisations

Sheffield - Wednesday 25th November 2009

Bristol - Tuesday 26th January 2010



FREE Information seminars run by residents for residents

Tenant Management Organisations Explained  
**FREE Information seminars run by residents for residents**



Two free one-day seminars presented by a group of ten 'Guide' Tenant Management Organisations - so that knowledge and experience of tenant control can be shared with other tenants.

### What is the Guide TMO Network?

Guide TMOs are established organisations who are helping to promote the concept of tenant controlled housing amongst council and housing association tenants. They can offer guidance to tenants' groups that are exploring or developing a TMO approach. They will help to show people what TMOs are all about – including the possible difficulties, opportunities and challenges.

The services offered by a Guide TMO may include:-

- Hosting study visits
- Providing advice
- Providing templates and model documents
- Offering shadowing opportunities
- Mentoring / coaching
- Offering support at events designed to engage local residents
- Contributing to training events and workshops

Individual Guide TMOs may not offer all of the services listed.

As part of the TMO Guide Network programme council and housing association tenants are invited to two free information seminars on:

- **25 November 2009, in Sheffield**
- **26 January 2010, in Bristol**

### What will the events cover?

These seminars will give delegates a vivid picture of what TMOs are and what they do. This will be provided through the fascinating and varied experiences of TMO members and staff from a wide range of estates around the country. There will be case study presentations and participative workshops led by TMOs. There will also be an opportunity to talk to TMO reps one-to-one, seek advice and arrange follow up visits. A Tenant Services Authority representative will be on hand to tell you about getting grants and advice if you want to explore your options for greater involvement in the management of your housing.

### Who are the events for?

The seminars are particularly aimed at tenants and residents groups in council and housing association homes; other interested people are welcome to attend. You may have heard about TMOs and Co-ops but do you know how they work in practice, what services they provide, how they are set up, what it's like to be a TMO Board member, what other ways they can benefit the community, what budgets they control or what issues they face?

Now is your chance to find out. Not from a council officer, a civil servant or a consultant – but straight from the TMOs themselves. Know your options - find out about what is possible!

### What is the cost?

The event is FREE\* to council and housing association tenants and their associations and groups. There will be a nominal £30 + VAT charge to council/RSL officers and other housing professionals.

*\* Because the event is free we want to ensure that places are not wasted in the event of delegates booking and then not attending. Accordingly a charge of £30 + VAT will be made for places where the delegate fails to attend or cancels the booking less than 48 hours before the event.*

### How do I book?

You can complete and return the attached booking form by post, by fax or by email. You can download a Word version of the booking form at [www.nftmo.com](http://www.nftmo.com).

Enquiries about the event to [guide@nftmo.com](mailto:guide@nftmo.com). or ring Fiona Parker on 020 8993 2740.

### Who are the Guide TMOs?

They are:-

- |                        |               |
|------------------------|---------------|
| • Alpha TMC            | Sheffield     |
| • Blenheim Gardens RMO | London        |
| • Bloomsbury EMB       | Birmingham    |
| • Burrowes Street TMO  | Walsall       |
| • Bushbury Hill EMB    | Wolverhampton |
| • Carrbrook Co-op      | Stalybridge   |
| • Childwall Valley EMB | Liverpool     |
| • New Barracks Co-op   | Salford       |
| • Pembroke Street EMB  | Plymouth      |
| • South Acton RAG      | London        |

The NFTMO may be able to help with the cost of travel if you want to visit a Guide TMO.

Find out more at [www.nftmo.com](http://www.nftmo.com).

**Novotel, Sheffield on Wednesday 25th November 2009; Mercure Holland House Hotel, Bristol on Tuesday 26th January 2010  
10.15am - 3.45pm (both venues are close to mainline railway stations)**